NEW RESEARCH ANNOUNCEMENT

Contact: Jay Labadini
Tevron
702.518.7435
jay.labadini@tevron.com
www.tevron.com

Tevron's APM Solutions Directly Address the Critical IT Issues Identified in Aberdeen's Recent End-User Experience Monitoring & Management Research.

Tevron's APM Solutions Directly Address the Critical IT Issues Identified in Aberdeen's Recent End-User Experience Monitoring & Management Research.

Nashua, New Hampshire, September 14, 2010 – Tevron's APM solutions directly address the key critical IT needs identified in Aberdeen's End-User Experience Monitoring & Management Research. Some of the key findings from this Aberdeen research include:

- 53% of application issues were uncovered through end-user experience monitoring
- 48% improvement in mean time to repair application performance issues found through end-user experience monitoring
- 42% increase in visibility into critical business transactions
- 15% decrease in the number of end-user complaints about application performance

"Best-in-Class companies discovered more than half of application issues before end users were affected. Leveraging solutions like Tevron's CitraTest APM for end-to-end monitoring of applications on the desktop, the Best-in-Class enjoyed an average of 15% reduction in user complaints" says Russ Klein, VP and Director of IT Research, Aberdeen Group. This solution delivers unmatched proactive monitoring, transaction monitoring, real-time alerting, real-time monitoring, application availability, application performance, IT Service Management, Business Service Management (BSM), and SLM. Every environment, every business process, and every application is supported. Compared to the legacy management products available on the market, this solution is more scalable, more flexible, supports all environments with a single technology, more cost effective, and easier to maintain and deploy.

To learn more about Tevron's APM & Testing solutions, to request additional information, or to schedule a demonstration please call +1.702.518.7435 or visit http://www.tevron.com.

ABOUT TEVRON

Tevron® is a global leader in APM and Automated Testing. Through our all encompassing customer-centric vision and advanced technology, our APM & Testing Solutions allow the unique flexibility of supporting every application across the enterprise with one methodology delivering the ability to test, monitor, enforce SLAs, and optimize performance with confidence and ease. Founded in 2001, Tevron® is a global organization and is privately held. Our vast and diverse range of customers are global leaders and include companies such as Alcon, Alverno, Xerox, Mayo Clinic USPTO, Siemens, DeuBa, Lockheed Martin, and hundreds of others (http://www.tevron.com/customers.asp).

TRADEMARKS

Tevron, the Tevron logo, and CitraTest are registered trademarks of
Tevron, LLC. All other product references herein are either trademarks or registered trademarks of
their respective owners. ###