



NEW PRODUCT ENANCEMENT

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Chelmsford, Massachusetts, October 23, 2003 – Tevron® today announced version 5.0 of CitraTest®, a revolutionary and cost effective End-To-End Application Performance Management Solution with full support for all applications and all protocols. Because CitraTest® actually replicates the real user experience, the overall application response times are the most accurate in the industry. Further, with release 5.0, CitraTest has been fully integrated with BMC Patrol allowing Patrol users the ability to totally control the CitraTest monitoring environment across the enterprise directly from the Patrol Console. Now, the ability to schedule, to set alert thresholds, to gather performance metrics, and to distribute test monitors can all be performed from the BMC environment.

Through intelligent test script logic (VB .Net) or simple interactive recordings, CitraTest® directly interacts with any application exactly like a real user would by dynamically analyzing the entire desktop for uniquely defined images (i.e. menu items, buttons, icons, windows, etc.), issuing keyboard output, and issuing mouse activity. Any activity a user can perform from a PC can be automated, measured, and monitored with unmatched accuracy.

“Because CitraTest® is completely independent of the application it is monitoring, for the first time, every application across the enterprise can be monitored with one cost effective solution. The days in which organizations have to pay BTO vendors a licensing fee for each

application and each protocol they need to monitor are over potentially resulting in the savings of millions of dollars in licensing and maintenance fees. Through the use of CitraTest, organizations now have one all encompassing solution with one licensing fee that can monitor any and every application in the enterprise. This includes legacy applications, client server applications, web applications, Citrix or Terminal Server hosted applications, terminal emulation...every application. Further, Tevron has integrated the CitraTest solution with the BMC Patrol Console to enable Patrol users to deploy CitraTest monitors with ease throughout their enterprise. This integration effort further illustrates Tevron's goal to provide its customers with seamless solutions that fit into their current process. CitraTest has now been fully integrated with BMC Patrol, Micromuse NetCool, and HP OpenView. This flexibility is a must to meet the demanding needs of today's global enterprises", explains Jay Labadini, Vice President of Business Development at Tevron. To learn how CitraTest® can assist you with your application response management requirements, call 1.978.441.9844 or visit www.tevron.com.

ABOUT TEVRON, LLC

Tevron, LLC is a pioneer in a new class of automated software testing and monitoring solutions. Utilizing Tevron's proprietary Image Verification as a platform for its automated solutions, Tevron's mission is to provide automation solutions compatible with all operating systems, development environments and multiple hardware platforms.

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